

FAST EDDIE®

AUTHENTIC APPAREL >>>

Credit Terms– Fast Eddie Authentic Apparel

If you have an approved terms account with Fast Eddie Authentic Apparel, your Credit Terms are 30 days net (from the date of Invoice). For accounts with an outstanding balance of more than 60 days (from the date of Invoice) your account is automatically placed “**On hold**” until the account is brought into line with our Terms. You can still place orders; however, **no product can ship** until the “**On hold**” status is removed. We will be pleased to help resolve any queries in your account.

Please contact: Zoey Yeganegi at accounting5@fasteddieracewear.com or call **1 800-383-4940 Ext 316**
Julia Georgatsellos at accounting4@fasteddieracewear.com or call **1 800-383-4940 Ext 343**

Invoices are always sent with our product, along with monthly statements being e-mailed to the appropriate contacts on the 1st of every month. If you receive product, but no invoice, please contact Zoey Yeganegi / Julia Georgatsellos as soon as possible.

Returns and Claims – Fast Eddie Authentic Apparel

Guarantee:

- We will repair or replace free of charge any article that proves defective in workmanship or material when subjected to fair treatment. This guarantee lasts for three months from the date of sale.
- The date of sale is either a) the date we sold it to you. Proof of sale will be required for any item returned.
- We retain the right to be the sole judge in the manner of goods returned because they are defective or because they appear not to have normal wear and service.
- We will pay freight for goods that prove defective or are a result of an error on the part of Fast Eddie Authentic Apparel
- Any product returns are under the sole discretion of Fast Eddie Authentic Apparel and may be subject to a 15% restocking fee.

Requirements for Returns

Except for Guarantee Claims, no product will be accepted under any circumstances after 30 days from the date of invoice. Such item returns are under the sole discretion of Fast Eddie Authentic Apparel.

- No returns will be accepted without a Fast Eddie Return Merchandise Authorization. *A **Return Merchandise Authorization #** can be obtained by calling Fast Eddie Authentic Apparel Customer Service.
- Merchandise **must be** returned within 7 days of receiving our Return Authorization Number.
- All items returned must be clean, unworn and in its original packaging.
- Product must be returned via ground or product and freight charges will be denied.
- The **Return Merchandise Authorization** must be clearly marked on the outside of the package.
- A copy of the original invoice must be sent with the product. Merchandise must be returned within 7 days of receiving RMA
- All garments being returned for repair must be washed or dry-cleaned or the repair will not be done.
- All garments being returned for repair must have the necessary repair clearly identified.
- Custom orders are not returnable
- Short shipments **must be called in within 5 days** of receiving the product.

Auto Racing/Motorcycle Item Return Additional Guarantees & Requirements

- All products are warranted to be free from all defects in material and workmanship when used accordingly to the manufacturer’s instructions. Warranty does not include damage to the product as a result of misuse, abuse of the product, or normal wear and tear. Fast Eddie Authentic Apparel will supply a replacement at its sole discretion.
- Any approved safety equipment return must have a Return Merchandise Authorization associated with it and must be returned within 5 days of the RA being issued.
- All returns must be in its original packaging/box and be undamaged and unworn. Fast Eddie Authentic Apparel retains sole discretion in evaluation of products for return.
- Special Orders or Custom fit items are non- returnable.
- Purchaser assumes responsibility for shipping costs to Fast Eddie Authentic Apparel.

In our continued efforts to improve customer service, we can add to existing orders up to 24 hours after receipt. Orders received after this timeframe will be treated as new orders and shipped accordingly.

Fast Eddie Authentic Apparel reserves the right, subject to notice to buyer, to adjust published prices to reflect changes in global structures that affect the overall cost of merchandise.

Fast Eddie Authentic Apparel 19 Anderson Blvd., Uxbridge, Ontario L9P 0C7
Call: (905) 642-1010 Toll Free: (800) 383-4940 Fax: (905) 642-1011 Toll Free: (800) 830-2460

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